COMMUNITY CLUBS VICTORIA
Address: Suite 2, Level 8/168 Exhibition St,
Melbourne VIC 3000
PO Box 4066, Fitzroy VIC 3065
Phone: (03) 8851 4949
Mobile: 0488 700 794
Email: sep@ccv.net.au Website: https://ccv.net.au

SELF EXCLUSION APPLICATION

First name:		**Last Name:**	
Address:			
State:		**Postcode:**	
Email address		**Date of Birth:**	
Home Phone:		**Mobile:**	

NOMINATED VENUES

1. I nominate the following venues as the venues from which I am to be self-excluded **(the Venue/s):**

Name of Gaming Venue	Address	Postcode
1.		
2.		
3.		
4.		
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9.		
10.		
11.		
12.		
13.		
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18.		
19.		

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20.		

2. I desire to deny myself the right of entry to and to exclude myself from areas at the Venue/s set aside for gaming purposes only (**Restricted Gaming Areas**) and to deny myself the right to use gaming machines at the Venue/s (such exclusions and denials hereafter collectively referred to as **Self Exclusion**).

SELF EXCLUSION

3. I desire Community Clubs Victoria, the Australian Hotel Association *(*hereafter collectively referred to as the **Industry Bodies**), the Licensee of the Venue/s and/or the staff or agents of all those entities to take such action as is necessary to prevent me from entering the Restricted Gaming Areas and using gaming machines at the Venue/s and to remove me from the Restricted Gaming Areas.

4. I understand that Self Exclusion from Restricted Gaming Areas is made by me voluntarily and that it is my absolute responsibility to comply with my obligations under this document.

5. I understand and accept that upon signing and lodging this document with the Industry Bodies, I will become a self-excluded person who is excluded from the Restricted Gaming Areas of the Venue/s.

6. I understand and accept that the upon signing and lodging this document with the Industries Bodies, I will become ineligible for the period of my self-exclusion to enter into or participate in any rewards program that include rewarding expenditure on gaming machines at the Venue/s (hereafter called "Loyalty Programs") and any such Loyalty Program conducted by or on behalf of the Venue/s by any third party. I authorise the Industry Bodies to forward details of my self-exclusion to the administrators of such programs.

PERIOD OF SELF EXCLUSION

7. I understand and desire that Self Exclusion from the Venue/s will remain in force from the date of this Authority for the period below (**Period of Self Exclusion**) (minimum period of six (6) months to a maximum period of two (2) years).

☐ 6 months ☐ 12 months ☐ 18 months ☐ 2 years

8. I agree to being contacted before the expiry of my Period of Self Exclusion for the purpose of advising how to renew my Period of Self Exclusion, if I desire to continue Self Exclusion.

WHAT I WILL DO

9. I undertake that during my Period of Self Exclusion I will:

   9.1 not enter or attempt to enter the Restricted Gaming Areas at the Venue/s and will not use or attempt to use the gaming machines at the Venue/s;

   9.2 identify myself and acknowledge that I am a self-excluded person if asked by the Licensee of the Venue/s and/or their staff or agents;

   9.3 immediately stop using gaming machines and/or leave the Restricted Gaming Areas or the Venue/s at the request of the Industry Body, the Licensee of the Venue/s and/or their staff or agents; and

   9.4 not seek or maintain membership of any Loyalty Program administered by or on behalf of the Venue/s.

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WHAT I ALLOW THE VENUE TO DO

10. During the Period of Self Exclusion, I hereby authorise the Industry Bodies, the Licensee of the Venue/s and/or their staff or agents:
    - 10.1 to stop me entering into the Restricted Gaming Areas;
    - 10.2 to ask me to immediately stop using gaming machines and/or to immediately leave the Restricted Gaming Areas;
    - 10.3 if I refuse to immediately stop using gaming machines and/or to immediately leave the Restricted Gaming Areas, to take such action as is reasonably necessary to remove me from such Restricted Gaming Areas and/or the Venue/s and to stop me using any gaming machines at the Venue/s;
    - 10.4 to take such other action as the Industry Bodies, the Licensee of the Venue/s and/or their staff or agents reasonably deem necessary to prevent me from entering the Restricted Gaming Areas and from using gaming machines at the Venue/s and to remove me from such Restricted Gaming Areas and/or the Venue/s;
    - 10.5 to take, use, retain, make copies of, and/or provide to Venue/s my images, photo identification, records, details, identifiers, and personal information (**Personal Information**) as appropriate to give effect to this document, including the provision of anonymous data to the Industry Bodies;
    - 10.6 to use appropriate technology, including identification technology such as facial recognition (if available) to assist in giving effect to this document, including the storage of my Personal Information in such technology;
    - 10.7 to notify any relevant person or third-party providers of any Loyalty Program in place at the Venue/s that are subject of my Self Exclusion, and I authorise those entities to do all things necessary to remove me and otherwise permanently delete my name and address from any Loyalty Program and mailing lists and to cancel my entitlements under any such Loyalty Programs (if any);
    - 10.8 to retain and display my Personal Information at the Venue/s in an area accessible to Venue staff (and not the general public) for the purpose of allowing Venue staff to identify me as a Self-Excluded Person;
    - 10.9 to contact me if I am detected to be in breach of my Self Exclusion; and
    - 10.10 to contact me for the purposes of conducting a review or otherwise as required for the administration or performance of this document.

IF I BREACH THIS AGREEMENT

11. I agree that if I breach my undertakings I will not hold the Industry Bodies, the Licensee of the Venue/s, their nominees, staff, agents and/or contractors (**Released Persons**) responsible for any loss or harm that was caused, or contributed to by my breach, and that this document may be produced as a full and complete defense to a claim for that loss or harm.

12. Condition 11 does not apply where the loss or harm arises from the Released Persons acting negligently or failing to take all reasonable steps in the course of performing actions that they are required to take for my Self Exclusion.

13. For the avoidance of doubt nothing in condition 11 prevents a person making a complaint to the Victorian Gambling and Casino Control Commission or the Industry Body.

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ENDING MY SELF-EXCLUSION

14. I understand that I may only revoke or reduce my Period of Self Exclusion:
    14.1 after the expiration of a minimum period of six (6) months from the commencement of the Period of Self Exclusion;
    14.2 by arranging and attending an interview with the Industry Bodies;
    14.3 by producing written evidence that I have received counselling from a qualified counsellor in respect of revocation of my Self Exclusion; and
    14.4 after signing and lodging with the Industry Bodies the applicable document/s to give effect to the revocation of my Self Exclusion.

15. I agree that at the end of the period of Self Exclusion, or upon revocation in accordance with paragraph 14, my Self Exclusion shall be at an end and I may thereafter enter Restricted Gaming Areas and use the gaming machines at the Venue/s.

ACKNOWLEDGMENTS

16. I acknowledge that I have read, and I understand the entire contents of this document.

17. I understand and accept the effect, obligations, duties and/or responsibilities on me created by this document, including the undertakings, authorities, releases, indemnities and acknowledgments.

18. I acknowledge and understand that the Industry Bodies, the Licensee of the Venue/s and/or their staff or agents are required to comply with the *Privacy Act 1988* and the Australian Privacy Principles when obtaining, using and sharing my Personal Information.

Signed, sealed and delivered by: (Signature)	
Print name:	
Date:	
Identification (ID) Type:	
Identification (ID) Number:	
Witness signature:	
Witness name:	
Witness address:	

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Community Clubs Victoria Privacy Notice - SEP2

1. Community Clubs Victoria (**'CCV'**) is an industry association which represents a broad range of community clubs and provides support and advisory services across Victoria.

Purpose of collecting your personal information

2. This information is requested by CCV for the purpose of actioning the request by patrons to participate in the free self-exclusion program (**'SEP2'**), and includes providing necessary information to third parties such as venues who help enforce the SEP2.

3. When applying for the SEP2 if the patron does not supply the requested information, CCV may not be able to progress their application or action their request to be excluded from the venue(s) they have chosen.

How CCV collects your personal information

4. Generally, CCV will collect information directly from the patron, such as by telephone, email or via the application of self-exclusion.

5. However, in limited cases, CCV will collect information from **someone other than the patron**, such as:

    - the patron's legal guardian or carer under a power of attorney and/or
    - community support providers and Gamblers' Help services.

Collection of information authorised under law

6. This information is collected by CCV under the *Gambling Regulation Act 2003* and relevant ministerial directions which establish the framework for self-exclusion programs.

Management of Personal Information

7. The **CCV Privacy Policy** contains information about how patrons who have enrolled in the self exclusion program can:

    - **access** their personal information which is held by CCV;
    - request the update or **correction** of their personal information; and
    - make a **complaint** about a breach of the Australian Privacy Principles.

8. The Privacy Policy describes CCV's complaint handling procedures and is available on our website at ccv.net.au.

9. If you can't find the answer you are looking for in the Privacy Policy, please feel free to get in touch with our office directly, for privacy queries about your information held by CCV:

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